

PATIENT AND VISITOR STEPS FOR ELECTIVE PROCEDURES



WHILE YOU ARE
AT HOME
STEP 1

Schedule your appointment

Our schedulers will be able to provide information regarding the process we are using to ensure your safety during the procedure.



WHEN YOU ARRIVE
STEP 2

Screening on site

We screen all patients for COVID-19 prior to coming in for surgery. We will schedule the screening prior to your procedure.

The screening suite is located steps from your arrival entrance.

STEP 3

Meet your arrival Ambassador

On the day of your procedure you will be greeted by your Temple Ambassador and provided personal protective equipment (PPE).

Your Ambassador will escort you throughout the pre-procedure process until you meet your procedural team.

Your loved one will be provided details for our cell phone lot—located on the 2nd floor of the Ontario Garage.



DURING YOUR
PROCEDURE
STEP 4

Updates during your procedure

During your procedure the procedural team will call your loved one with updates.

- When you arrive in the department
- During your procedure
- When your procedure is completed



AFTER YOUR
PROCEDURE
STEP 5

Discharge instructions

After your procedure the clinical team will provide instructions for care at home. We will also call your loved one and share this information with them.

STEP 6

Discharge waiting lounge

After your procedure, we will escort you to our discharge lounge—located steps from your arrival location.