

EDUCATIONAL MATERIALS

INFORMATION ABOUT THE 2019 NOVEL CORONAVIRUS (COVID-19)

Coronavirus (COVID-19) Testing Information

- Testing for coronavirus (COVID-19) is ONLY available to patients who meet certain criteria, and ONLY at locations on our hospital campuses. **Please call our Patient Triage Hotline at 215-707-6999 for additional information.**
- Routine testing for COVID-19 is NOT AVAILABLE at our Emergency Departments.

Visitor Restrictions at All Temple University Hospital Campuses

For the safety and well-being of our patients, visitors, clinicians, and staff and out of an abundance of caution, we have restricted visitation to Temple University Hospital and its Jeanes and Episcopal campuses:

- **There will be no inpatient visitation unless authorized by the clinical leadership team.**
- **There will be no visitors permitted in the Emergency Department treatment areas.**
- **Outpatient visitation will be limited to one support person.**
- **Screening of all visitors and patients will take place at each point of entry.**

Visitation related to Maternity/Nursery areas and Outpatient Fetal Center appointments:

- Visitation for Women's and Infants Division (IICN, Well Baby Nursery, and 3 West) is limited to 9 AM – 6 PM daily
- IICN and Well Baby Nursery visitation is limited to one parent at a time
- Outpatient Fetal Center appointments: patients should not bring any non-patients/visitors with them. Any visitors will be asked to stay in the waiting room for the duration of the visit at the Fetal Center.

Additional restrictions:

- We are no longer able to accept deliveries of flowers, balloons, gift baskets, and the like.

We will continue to monitor this situation. The need for visitor restrictions will be re-evaluated regularly. Please call 215-707-2273 if you have any questions about the visitation policy.

Patient Triage Hotline Information

- If you have questions about an upcoming Temple Health appointment, **call our Patient Triage Hotline at 215-707-6999.**
- If you think you might be sick with symptoms not limited to trouble breathing, fever, or cough, stay home and **call our Patient Triage Hotline at 215-707-6999.**
- For emergencies, **call 9-1-1.**

Outpatient Appointments — Latest Updates

Many Temple Health outpatient appointments are being rescheduled or moved to online/phone appointments, and some physician offices are temporarily closed to patients. Current/scheduled patients are being contacted regarding these changes.

General Information About the Coronavirus

PROTECT OTHERS BY PROTECTING YOURSELF

What is COVID-19?

- A respiratory illness caused by a virus that affects the lungs
- It spreads quickly from person-to-person

How do I catch it?

- Mainly through contact with respiratory droplets produced when an infected person coughs or sneezes in close contact (within about 6 feet)
- These droplets can land in your mouth or nose and possibly be inhaled into the lungs
- Possibly by touching a surface that has been touched by someone who has the virus, and then touching your own mouth, nose, or eyes before washing your hands

What are the symptoms of COVID-19?

- Fever
- Cough
- Shortness of breath

What can I do to stop the spread?

- Avoid close contact with people who are sick
- Stay home if you are sick and avoid using public transportation when you are sick
- Wash your hands with soap and water for at least 20 seconds
- Avoid touching your face with unwashed hands
- Cough and sneeze into the bend of your elbow
- Keep surfaces clean
- People who are sick should stay home

Who is more susceptible to complications from the virus?

- Older adults
- People who have serious chronic medical conditions such as
 - Heart disease
 - Diabetes
 - Lung disease

What should I do if I have symptoms of COVID-19?

- Stay home
- Call 215-707-6999 and tell them that you have symptoms

**Questions? Call 215-707-6999
to talk to a medical professional.**



Temple Health refers to the health, education and research activities carried out by the affiliates of Temple University Health System (TUHS) and by the Lewis Katz School of Medicine at Temple University. TUHS neither provides nor controls the provision of health care. All health care is provided by its member organizations or independent health care providers affiliated with TUHS member organizations. Each TUHS member organization is owned and operated pursuant to its governing documents.

Non-discrimination notice:

It is the policy of Temple University Hospital, Inc., that there shall be no exclusion from, or participation in, and no one denied the benefits of, the delivery of quality medical care on the basis of race, ethnicity, religion, sexual orientation, gender, gender identity/expression, disability, age, ancestry, color, national origin, physical ability, level of education, or source of payment.