

CO-PAY WAIVER GRID

The following grid applies to payers that would normally have a co-pay collected at the time of service.

Only applies to co-pays, not deductible, coinsurance and other cost sharing not normally collected at the time of service.

Version Updated 09/30/2020

Please note: We aim to keep this information as up-to-date as possible. Our goal is to update this site as our teams receive new communications from the payers. Specific questions about these policies should be direct to the payers.

Front Desk COVID-19 Telehealth Visit Copay Waivers

| Payer | PCP | PCP COVID Related (see dx below) | Specialist | Specialist COVID Related (see dx below) |
|------------------------------------|-------------------------------|--|-------------------------------|---|
| Aetna Medicare Advantage | Waived | Waived | Collect Copay when it applies | Waived |
| Aetna | Collect Co-pay as of 06/05 | Collect Co-pay as of 06/05 | Collect Co-pay as of 06/05 | Collect Co-pay as of 06/05 |
| Cigna | Collect Co-pay | Waived | Collect Co-pay | Waived |
| Cigna HealthSpring | Waived from 06/01-12/31 | Waived until 12/31 | Waived from 06/01-12/31 | Waived until 12/31 |
| Gateway | Collect Co-Pay | Waived | Collect Co-Pay | Waived |
| Geisinger | Waived | Waived | Waived | Waived |
| Health Partners Plans | Not Waived | Waived | Not Waived | Waived |
| Highmark Blue Shield | Collect Co-pay | Waived | Collect Co-pay | Waived |
| Horizon | Collect Co-pay | Waived | Collect Co-pay | Waived |
| Independence Blue Cross | Waived | Waived | Collect Co-pay | Waived |
| Keystone First | Collect Co-Pay | Waived | Collect Co-pay | Waived |
| Keystone VIP | Collect Co-pay | Waived | Collect Co-pay | Waived |
| PA Health and Wellness | Not Waived | Waived | Not Waived | Waived |
| United HealthCare Medicare | Collect Copay when it applies | Waived until 10/22 (in-network) | Collect Copay when it applies | Waived until 10/22 (in-network) |
| United HealthCare | Collect Copay | Waived until 10/22 (in-network) | Collect Copay | Waived until 10/22 (in-network) |
| UPMC | Waived | Waived | Waived | Waived |
| Medicare FFS | Not Waived | Waived | Not Waived | Waived |
| Medicaid FFS | Waived | Waived | Waived | Waived |
| Personal Pay w/ COVID19 Dx | N/A | Enter to DNB & send to Roxana | N/A | Enter to DNB & send to Roxana |
| Personal Pay w/o COVID19 Dx | Collect Self Pay Rate | N/A | Collect Self Pay Rate | N/A |

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Front Desk COVID-19 In Person Visits Copay Waivers

| Payer | PCP | PCP COVID Related (see dx below) | Specialist | Specialist COVID Related (see dx below) |
|------------------------------------|-------------------------------|----------------------------------|-------------------------------|---|
| Aetna Medicare Advantage | Waived | Waived | Collect Copay when it applies | Waived |
| Aetna | Collect Co-pay as of 6/05 | Collect Co-pay as of 06/05 | Collect Co-pay as of 06/05 | Collect Co-pay as of 06/05 |
| Cigna | Collect Co-pay | Waived | Collect Co-pay | Waived |
| Cigna HealthSpring | Waived from 06/01-12/31 | Waived until 12/31 | Waived from 06/01-12/31 | Waived until 12/31 |
| Gateway | Collect Co-Pay | Waived | Collect Co-Pay | Waived |
| Geisinger | Waived | Waived | Waived | Waived |
| Health Partners Plans | Not Waived | Waived | Not Waived | Waived |
| Highmark Blue Shield | Collect Co-pay | Waived | Collect Co-pay | Waived |
| Horizon | Collect Co-pay | Waived | Collect Co-pay | Waived |
| Independence Blue Cross | Collect Co-pay | Waived | Collect Co-pay | Waived |
| Keystone First | Collect Co-Pay | Waived | Collect Co-pay | Waived |
| Keystone VIP | Collect Co-pay | Waived | Collect Co-pay | Waived |
| PA Health and Wellness | Not Waived* | Waived | Not Waived | Waived |
| United HealthCare Medicare | Collect copay when it applies | Waived until 10/22 (in-network) | Collect copay when it applies | Waived until 10/22 (in-network) |
| United HealthCare | Collect Copay | Waived until 10/22 | Collect Copay | Waived until 10/22 (in-network) |
| UPMC | Waived | Waived | Waived | Waived |
| Medicare FFS | Not Waived | Waived | Not Waived | Waived |
| Medicaid FFS | Waived | Waived | Waived | Waived |
| Personal Pay w/ COVID19 Dx | N/A | Enter to DNB & send to Roxana | N/A | Enter to DNB & send to Roxana |
| Personal Pay w/o COVID19 Dx | Collect Self Pay Rate | N/A | Collect Self Pay Rate | N/A |

COVID Related ICD-10 Codes (always use as primary dx):

| | |
|----------------|--|
| Z03.818 | Suspected exposure, rule out |
| Z20.828 | Contact with and suspected exposure |
| Z11.59 | Encounter for screening for other viral diseases |
| U07.1 | Confirmed COVID-19 Infection |

Center for Population Health
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