

CO-PAY WAIVER GRID

The following grid applies to payers that would normally have a co-pay collected at the time of service.

Only applies to co-pays, not deductible, coinsurance and other cost sharing not normally collected at the time of service.

Version Updated 09/01/2020

Front Desk COVID-19 Telehealth Visit Copay Waivers

Payer	PCP	PCP COVID Related (see dx below)	Specialist	Specialist COVID Related (see dx below)
Aetna Medicare Advantage	Waived	Waived	Collect Copay when it applies	Waived
Aetna	Collect Co-pay as of 06/05	Collect Co-pay as of 06/05	Collect Co-pay as of 06/05	Collect Co-pay as of 06/05
Cigna	Collect Co-pay	Waived	Collect Co-pay	Waived
Cigna HealthSpring	Waived from 06/01-12/31	Waived until 12/31	Waived from 06/01-12/31	Waived until 12/31
Gateway	Collect Co-Pay	Waived	Collect Co-Pay	Waived
Geisinger	Waived	Waived	Waived	Waived
Health Partners Plans	Not Waived	Waived	Not Waived	Waived
Highmark Blue Shield	Collect Co-pay	Waived	Collect Co-pay	Waived
Horizon	Collect Co-pay	Waived	Collect Co-pay	Waived
Independence Blue Cross	Waived	Waived	Collect Co-pay	Waived
Keystone First	Collect Co-Pay	Waived	Collect Co-pay	Waived
Keystone VIP	Collect Co-pay	Waived	Collect Co-pay	Waived
PA Health and Wellness	Not Waived	Waived	Not Waived	Waived
United HealthCare Medicare	Waived until 09/30 (in-network)	Waived until 09/30 (in-network)	Waived until 09/30 (in-network)	Waived until 09/30 (in-network)
United HealthCare	Collect Copay as of 06/19	Waived until 7/24	Collect Copay as of 06/19	Waived until 7/24
UPMC	Waived	Waived	Waived	Waived
Medicare FFS	Not Waived	Waived	Not Waived	Waived
Medicaid FFS	Waived	Waived	Waived	Waived
Personal Pay w/ COVID19 Dx	N/A	Enter to DNB & send to Roxana	N/A	Enter to DNB & send to Roxana
Personal Pay w/o COVID19 Dx	Collect Self Pay Rate	N/A	Collect Self Pay Rate	N/A

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Version Updated 09/01/2020

Front Desk COVID-19 In Person Visits Copay Waivers

Payer	PCP	PCP COVID Related (see dx below)	Specialist	Specialist COVID Related (see dx below)
Aetna Medicare Advantage	Waived	Waived	Collect Copay when it applies	Waived
Aetna	Collect Co-pay as of 6/05	Collect Co-pay as of 06/05	Collect Co-pay as of 06/05	Collect Co-pay as of 06/05
Cigna	Collect Co-pay	Waived	Collect Co-pay	Waived
Cigna HealthSpring	Waived from 06/01-12/31	Waived until 12/31	Waived from 06/01-12/31	Waived until 12/31
Gateway	Collect Co-Pay	Waived	Collect Co-Pay	Waived
Geisinger	Waived	Waived	Waived	Waived
Health Partners Plans	Not Waived	Waived	Not Waived	Waived
Highmark Blue Shield	Collect Co-pay	Waived	Collect Co-pay	Waived
Horizon	Collect Co-pay	Waived	Collect Co-pay	Waived
Independence Blue Cross	Collect Co-pay	Waived	Collect Co-pay	Waived
Keystone First	Collect Co-Pay	Waived	Collect Co-pay	Waived
Keystone VIP	Collect Co-pay	Waived	Collect Co-pay	Waived
PA Health and Wellness	Not Waived*	Waived	Not Waived	Waived
United HealthCare Medicare	Waived until 09/30 (in-network)	Waived until 09/30 (in-network)	Waived until 09/30 (in-network)	Waived until 09/30 (in-network)
United HealthCare	Collect Copay as of 06/19	Waived until 7/24	Collect Copay as of 06/19	Waived until 7/24
UPMC	Waived	Waived	Waived	Waived
Medicare FFS	Not Waived	Waived	Not Waived	Waived
Medicaid FFS	Waived	Waived	Waived	Waived
Personal Pay w/ COVID19 Dx	N/A	Enter to DNB & send to Roxana	N/A	Enter to DNB & send to Roxana
Personal Pay w/o COVID19 Dx	Collect Self Pay Rate	N/A	Collect Self Pay Rate	N/A

COVID Related ICD-10 Codes (always use as primary dx):

Z03.818	Suspected exposure, rule out
Z20.828	Contact with and suspected exposure
Z11.59	Encounter for screening for other viral diseases
U07.1	Confirmed COVID-19 Infection

Center for Population Health
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