



# ACCESS. INNOVATION. IMPACT.

## TEMPLE UNIVERSITY HOSPITAL

Community Benefit Report | 2025-2026



# WITH GRATITUDE TO OUR COMMUNITY PARTNERS,

At Temple University Hospital, everything we do is rooted in our community. Our commitment to providing our neighbors with the highest quality care and resources drives our investment in outstanding clinical outcomes, in training and recruiting the best medical professionals, and in the programs making real change in Philadelphia.

As the primary clinical teaching facility for the Lewis Katz School of Medicine and the Barnett College of Public Health at Temple University, we combine exemplary medical care with comprehensive training for future physicians, nurses, social workers, and other health professionals.

Temple University Hospital serves as a vital healthcare provider in the largest U.S. city without a public hospital and treats the highest volume and proportion of Medicaid patients

among Pennsylvania's full-service safety-net institutions. Our steadfast commitment to one of the nation's most underserved communities is central to our organizational strategy.

Across Temple Health, we continue to expand services that meet our neighbors where they are. In a city where maternal mortality rates outpace state and national averages and many maternity units have closed, the new Temple Women & Families Hospital is expanding access to maternal care. At Temple University Hospital-Episcopal Campus, we've tripled the size of our Crisis Response Center and opened a new Substance Use Disorder Clinic to meet growing behavioral health needs.

Our progress is a testament to the dedication of our team alongside community and government partners. Together, we're extending access and empowering our neighbors to live healthier lives while setting new standards of clinical excellence in Philadelphia and beyond.

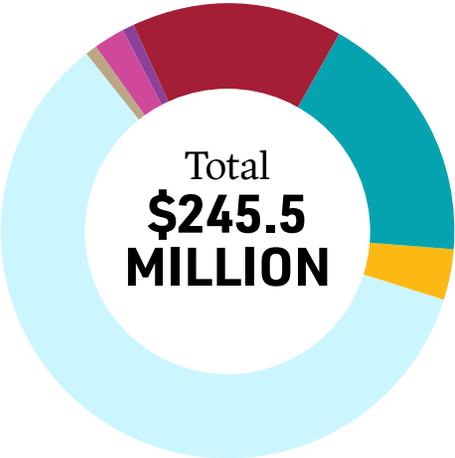
**WITH APPRECIATION FOR ALL YOU DO IN  
SERVICE TO OUR COMMUNITY,**



*Abhi Rastogi*  
**Abhi Rastogi, MBA, MIS**  
President & Chief Executive Officer,  
Temple Health and Temple University Hospital

# FACTS & FIGURES

## COMMUNITY BENEFIT OVERVIEW



- Charity care & under-reimbursed Medicaid **\$37.5 MILLION**
- Subsidized health services **\$44 MILLION**
- Community health improvement **\$9 MILLION**
- Health professions education support **\$146 MILLION**
- Workforce & community building programs **\$2 MILLION**
- Research **\$2 MILLION**
- Financial support for St. Christopher's Hospital for Children **\$5 MILLION**

 <b>151,791</b> Emergency Department visits	 <b>1,680</b> Behavioral Health discharges	 <b>46,641</b> Infusion treatments
 <b>2,647</b> Trauma activations	 <b>17,699</b> Surgical procedures	 <b>289</b> Burn Center Patients
 <b>9,418</b> Psychiatric Crisis Response visits	 <b>259</b> Organ transplants	 <b>1,870</b> Newborn deliveries

*Data as of fiscal year end, June 2025.*



**\$37.5 MILLION** charity and under-reimbursed healthcare services



About **200,000** community members served through free programs



**500** community benefit programs engaged in last year

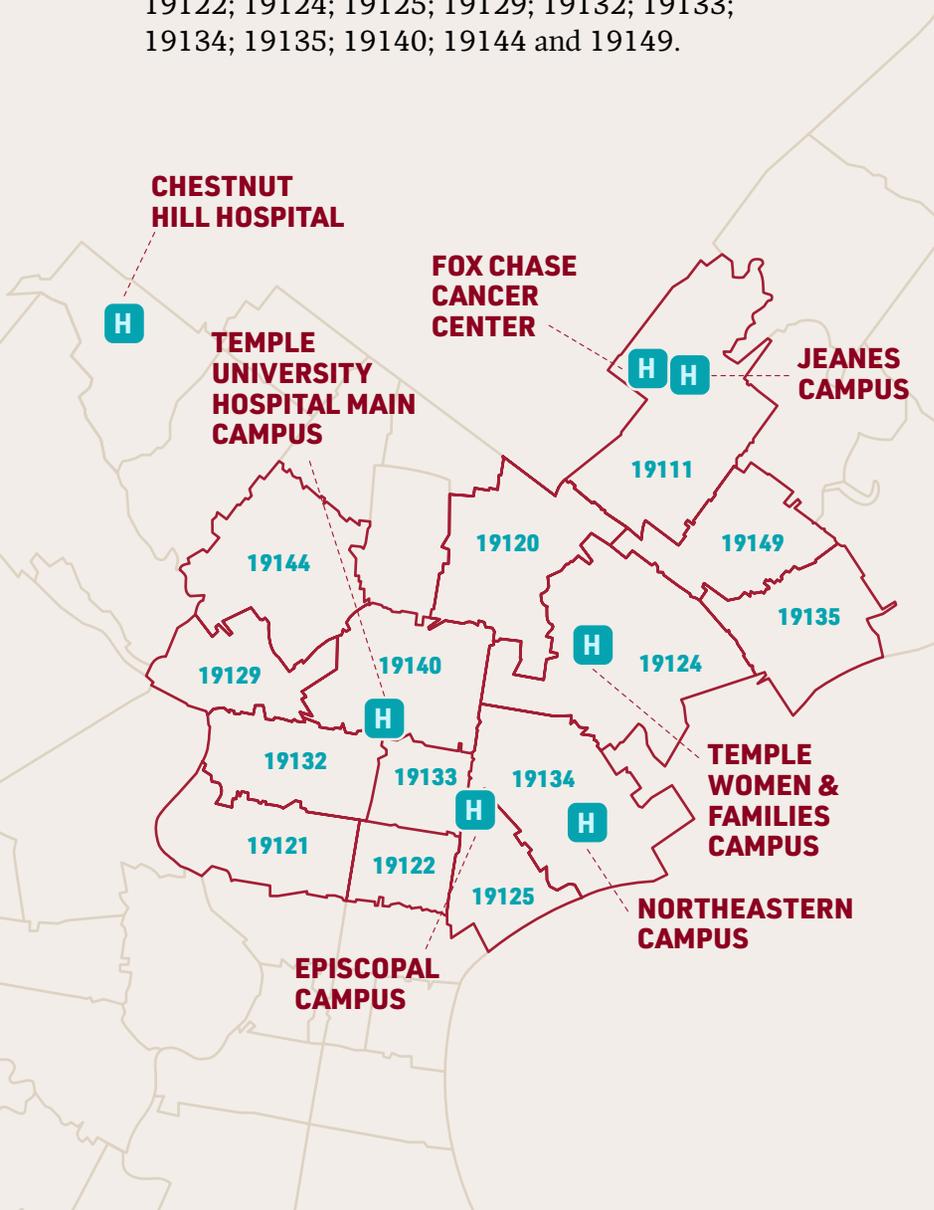


**6,000+** employed at Temple University Hospital and its physician practices

## COMMUNITY DEFINITION

### Community Snapshot

Temple University Hospital's community includes these 14 zip codes: 19111; 19120; 19121; 19122; 19124; 19125; 19129; 19132; 19133; 19134; 19135; 19140; 19144 and 19149.

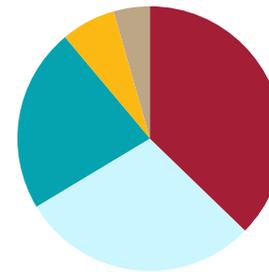


# PATIENTS AND COMMUNITY

## POPULATION



## RACE



- Black **37.3%**
- Hispanic/Latino **29.3%**
- White **22.5%**
- Asian **6.7%**
- Another race/ethnicity **4.2%**

## Neighborhood Snapshot

Temple University Hospital's immediate community overlays the North Philadelphia-East and North Philadelphia-West service areas identified in the 2025 Southeastern Pennsylvania Regional Community Health Needs Assessment developed with the Health Care Improvement Foundation.

## NUTRITION ASSISTANCE



Nearly **50%** receive Supplemental Nutrition Assistance Program benefits

## POVERTY LEVEL



**37%** live at incomes below **100%** of federal poverty level

## UNINSURED



Nearly **10%** without health insurance

## EDUCATION



Over **37%** have a high school diploma at their highest level

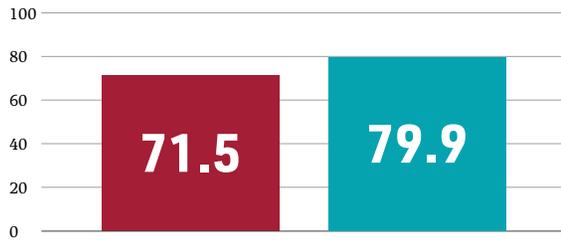
# NEIGHBORHOOD HEALTH PROFILE

Residents of Temple University Hospital’s immediate North Philadelphia neighborhoods face economic and social conditions that adversely impact their health.

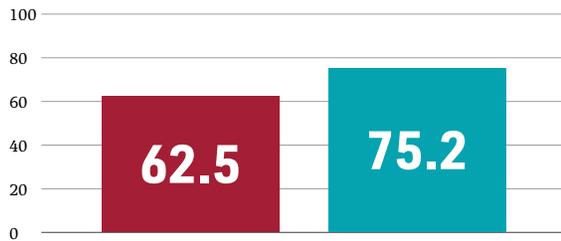
## LIFE EXPECTANCY

The North Philadelphia–West community has the lowest life expectancy of any community in Philadelphia.

Female life expectancy in this neighborhood is **8 years less** than Center City.



Male life expectancy in this neighborhood is **13 years less** than Center City.



■ North Philadelphia    ■ Center City

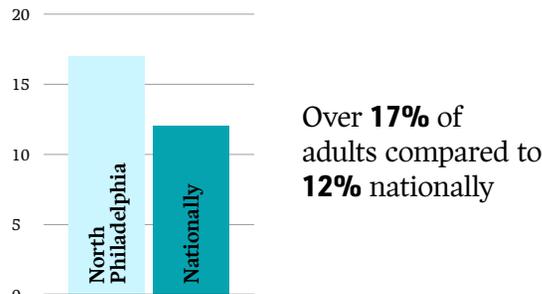
## HYPERTENSION:



## DISABILITY

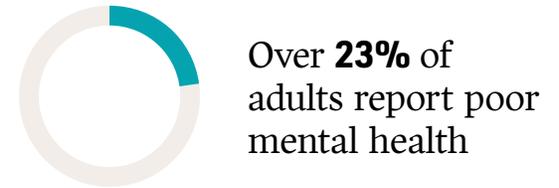


## DIABETES:



Over **17%** of adults compared to **12%** nationally

## MENTAL HEALTH



## OBESITY



## DRUG OVERDOSE DEATHS

**125.8** deaths per **100,000** population compared to **75.5** per **100,000** for Philadelphia County.

## INFANT MORTALITY

**15.6 PER 1,000** live births. This is nearly triple the infant mortality rate for the United States (5.6 per 1,000).

## OVERALL HEALTH RANKING\*

Temple's neighboring communities rank among the lowest for health outcomes across Philadelphia's 46 neighborhoods.

**#46 of 46**

Upper Kensington

**#45 of 46**

Nicetown-Tioga

**#34 of 46**

Hunting Park-Fairhill

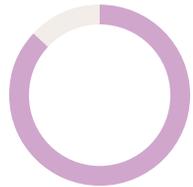
## AMONG PHILADELPHIA'S HEALTH PLANNING DISTRICTS, THE NORTH PHILADELPHIA COMMUNITY HAS THE HIGHEST\*\*

- Rate of **ADJUSTED MORTALITY**
- Percent of people **LIVING IN POVERTY**
- Rate of **UNEMPLOYMENT**
- Percent of **POPULATION WITHOUT HEALTH INSURANCE**

## PATIENT PROFILE

Temple University Hospital cares for a high volume of medically complex patients who rely on government programs for healthcare coverage.

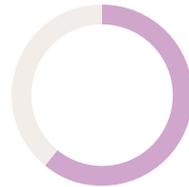
### HEALTH COVERAGE:



**87%** covered by government health programs.

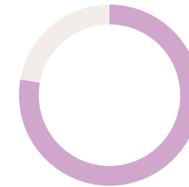
**46%** Medicaid | **41%** Medicare

### AGE:



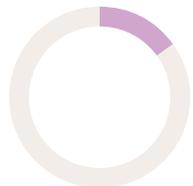
**61%** are 50 or older

### CHRONIC CONDITIONS:



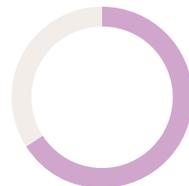
**78%** have one or more chronic health conditions

### LANGUAGES:



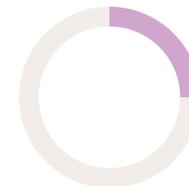
**15%** do not speak English as primary language

### BEHAVIORAL HEALTH:



**66%** have behavioral health diagnosis

### SUBSTANCE MISUSE



**25%** have substance use disorder diagnoses, excluding tobacco-related diagnoses

# COMMUNITY IMPACT

## ON THE ROAD SERVING COMMUNITIES

The Healthy Together mobile health unit helps neighbors manage high blood pressure, diabetes, and other undiagnosed conditions. Temple Health also provides transportation, food, and housing resources. Working with Temple University's schools of medicine, dentistry, pharmacy and college of public health, these programs address diverse health needs and have reached more than 10,000 community members.



## EXPLORING HEALTH CAREERS WITH NEIGHBORING SCHOOLS

Temple Health Career Exploration Days at Kenderton Middle and Bethune Elementary schools provide opportunities for students in grades 5 through 8 to explore potential career paths. Participants engage in interactive workshops covering areas such as CPR, DNA analysis, ultrasound fundamentals, airway management, surgical instruments and procedures, vital sign monitoring, patient transport, hospital environmental sciences, and pharmacy.

## PROMOTING SAFETY THROUGH COMMUNITY PARTNERSHIP

National Night Out is an annual event that fosters police-community partnerships and neighborhood connections. These events promote safety through bike rides, refreshments, local resource information and interactions with police and emergency services. Temple Health's outreach teams provide details on clinical care and preventative services available to the community.



## ADDRESSING BARRIERS TO BETTER HEALTH

Working with Temple University, government agencies and other organizations, we offer programs that address our community's health and social needs.

### THE FOX STREET SHOPRITE HEALTHY TOGETHER HUB

In collaboration with a local supermarket, Temple Health offers free health screenings, testing, and health education, making it convenient for community members to access these resources.

### MEDICAL LEGAL PARTNERSHIP

Through our collaboration with Philadelphia Legal Assistance, low-income patients at select primary care practices receive legal support for issues such as housing, taxes, estate planning, domestic violence, children's education, and other factors affecting health.

### FRAZIER FAMILY COALITION FOR STROKE PREVENTION & EDUCATION

We provide culturally relevant education and screenings to prevent stroke, manage hypertension, and address diabetes. Programs include nutrition, classes, and personalized navigation for those at highest risk for stroke.

### FARM TO FAMILIES

In collaboration with St. Christopher's Hospital and the Lewis Katz School of Medicine at Temple University, our "Farm to Families" program brings low-cost, fresh produce to families. With a "prescription" from a Temple doctor or SNAP benefits, families can purchase fresh, organic produce throughout the year.

### FARMERS MARKET

To encourage healthy eating habits and physical fitness, our Jeanes Campus offers a seasonal farmers market.



## COLLABORATING WITH OUR PATIENTS AND COMMUNITY

Temple University Hospital works alongside community members, seeking input to ensure our care meets the needs in local neighborhoods.

### COMMUNITY ADVISORY COUNCIL

Community leaders offer unique perspectives to hospital leadership, helping to reduce health disparities and increase access to care.

### PATIENT FAMILY ADVISORY COUNCILS

Representing the diverse values, beliefs, and cultural backgrounds of our communities, these councils focus on family medicine, trauma, and cardiovascular medicine.

### VOLUNTEERS IN SPIRITUAL INTERACTIONS FROM OUR NEIGHBORHOOD (VISION)

Volunteer clergy members serve as chaplains, supporting patients and families of all faiths during crisis.

## RISING ABOVE VIOLENCE

Temple University Hospital, Pennsylvania's leading Level I Trauma Center for firearm injuries, and the Lewis Katz School of Medicine are committed to supporting individuals impacted by violence.

### TRAUMA VICTIM ADVOCATE PROGRAM

We offer 24/7 access to counseling and support to help victims recover and reintegrate into the community. Our advocates connect victims to services for relocation, wage recovery, medical bills, and mental health. Supported by the U.S. Department of Justice, our team includes a psychologist, social worker, and case manager to provide trauma-informed care and collaborate with local agencies.

### CRADLE TO GRAVE

We partner with local schools and the Philadelphia Juvenile Justice Services Center to teach youth about the effects of gun violence, covering gunshot wounds and their physical, emotional, and social impacts.

### FIGHTING CHANCE

Temple's physicians and nurses train community members to provide first aid to victims of firearm and other injuries.

### CURE VIOLENCE PHILADELPHIA

We interrupt the spread of violence by mediating conflicts among high-risk individuals. Outreach workers help shift social norms and connect people with support services.

### PHILADELPHIA CEASEFIRE

We support at-risk groups like male youth, people with spinal cord injuries, and LGBTQ crime victims, offering 24/7 crisis response and handling over 100 monthly referrals.

## LAST YEAR BY THE NUMBERS

**600+**

penetrating  
wound victims  
treated

**1,000+**

patients & families  
served by Trauma  
Support Advocates

**350**

teens reached  
by Cradle  
to Grave



## DRAMATICALLY IMPROVING DIABETES CARE AND PATIENT SAFETY

Temple Health has implemented a cutting-edge predictive software, EndoTool Sub-Q, across its health system to improve diabetes management by tailoring insulin dosing to each patient's clinical profile.

### CUTTING HYPOGLYCEMIA 2-3X ACROSS ALL PATIENTS

EndoTool uses advanced algorithms to calculate individualized insulin doses based on factors like weight, diet, renal function and previous glucose responses. With this personalized approach, Temple Health has significantly improved glycemic control, markedly reducing dangerous low blood sugar events (hypoglycemia).

Most notably, the system has cut hypoglycemia 2-3x across the patient population, a major achievement since severe low glucose can cause serious harm or death. Better glucose control has also helped improve recovery after procedures, such as reducing infection risk following major surgery.

### ADVANCING THE STANDARD OF CARE

Temple Health built a real-time glycemic dashboard that allows clinicians to monitor trends and rapidly address hypo- and hyperglycemic events. This tool supports proactive decision-making and ongoing improvement in outcomes across a range of medical and surgical specialties.

To support successful adoption, Temple Health paired the technology rollout with comprehensive diabetes education for clinical staff, including hands-on training, standardized protocols and ongoing support. This ensured consistent use across care teams and reinforced best practices in inpatient diabetes management.

### COMMUNITY AND HEALTH SYSTEM IMPACT

Diabetes is highly prevalent in Temple's service area, with nearly half of inpatients having the diagnosis—much higher than the national average. By placing advanced glycemic management at the center of care, Temple Health is raising standards of diabetes care and better serving its community.



*“We’ve reduced hypoglycemia by 2–3x across our patient population — a sign that we’re making a real difference.”*

*- Dr. Ben Slovis, Temple University Hospital's Chief Medical Information Officer*



Darnell, a lifelong North Philly resident, began his career at Episcopal as a food service assistant in 2006. Wishing to advance his career, he completed the 1199C Behavioral Health Training program and earned an associate degree in behavioral health science. Now a Mental Health Technician (MHT), Darnell assists patients with daily living, supports them in groups, and helps create a supportive inpatient community. Known for building rapport with patients, he values helping them improve their lives.

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*“Developing strong relationships with my patients is integral to my role. When patients return and feel comfortable communicating with me, it reaffirms the purpose of my work: supporting individuals in their recovery so they can lead fulfilling lives.”*

— Darnell Harris, Mental Health Technician

# WORKFORCE DEVELOPMENT

## CREATING OPPORTUNITY CLOSE TO HOME

As a leading employer, we provide secure and fulfilling career opportunities within local communities. The following initiatives support a robust pipeline of healthcare professionals, while offering employment with competitive compensation and comprehensive benefits.

**TEACH HIGH SCHOOL MENTORSHIP:** The Technical Education and Careers in Healthcare (TEACH) program, a partnership with the Philadelphia School District, provides paid internships for high school seniors and exposes them to various roles, including outpatient rehabilitation, supply chain, dietary, patient transport, and environmental services. Interns receive on-the-job training, support with resume preparation and interview skills, and the option to pursue potential employment after graduation.

**NURSING SCHOLARS PROGRAM:** We offer up to \$40,000 in loan sponsorship to students applying to or enrolled in an RN or CRNA program who commit to working for Temple Health after graduating.

**TRAINING AND DEVELOPING DUAL ROLE INTERPRETERS:** Recognizing that quality care is rooted in effective communication, we launched the Dual Role Medical Interpreter (DRMI) program. Trainees complete a 60-hour curriculum focused on safe and efficient practices. Temple’s interpreters help improve patient safety, satisfaction, and outcomes. Dual role medical interpreters are eligible for up to \$2,000 in annual bonuses.

**LEWIS KATZ SCHOOL OF MEDICINE MINI MED SCHOOL:** High school students from communities underrepresented in medicine take part in a mock medical school program that includes educational sessions on medical and bioethics topics, as well as career and college guidance.

**LABOR-MANAGEMENT PARTNERSHIP:** Through a partnership with the 1199C Training and Upgrade Fund, community members receive ongoing education and skill-building in nursing, pharmacy, behavioral health, childcare, home health, health IT, and related fields.

**LEARN TO EARN:** We collaborate with job-training organizations to provide complimentary instruction and certifications, actively recruiting individuals from the local community for roles such as medical assistants, pharmacy technicians, and IT professionals.



After having her child, Jazmeen used our Learn to Earn program with Propel America to become a certified medical assistant. She received free training, transportation help, an externship, and a job at Temple Health. Jazmeen gained clinical experience and plans to further her education in nursing.

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*“This program changed my life as a young mom with deferred dreams. It quickly led me into healthcare, offering opportunities and relationships I didn’t know I needed. Thanks to Propel and Temple Health, I’m now in my dream healthcare job, and this is only the beginning.”*

— *Jazmeen Chisholm, Medical Assistant*

# WOMEN & FAMILIES

## IMPROVING OUTCOMES FOR WOMEN & FAMILIES

Dedicated to addressing disparities in maternal and infant health, Temple Health opened the Philadelphia region's only hospital focused on women, infants, and families. The facility provides maternity, neonatal intensive care, fetal services, breast and behavioral health, gynecology, menopause treatment, diagnostic imaging, and more services for all stages of life. Physician offices include Family Medicine, Pediatrics, and additional specialties to come.



Temple delivered more than **1,800** babies last year, nearly **90%** Medicaid eligible.



## RESEARCH-INFORMED SUPPORT AT EVERY STEP

Innovative services and support programs bridge health and social disparities to improve outcomes:

- Peripartum mental health and substance-use disorder treatment
- Support services for individuals affected by fetal loss, infertility, or births requiring neonatal intensive care
- Maternal Health Data Dashboard to inform risk-reduction strategies
- Doula programs to provide patient support and create community employment opportunities
- Maternal health advocacy for high-risk pregnancies, extending through one year postpartum
- Trauma-informed approaches in clinical care and facility design to promote a supportive environment

## EMPOWERING A HEALTHY START FOR MOM & NEWBORN

### PRENATAL EDUCATION &

**COUNSELING:** Free childbirth classes provide information for families to develop birth plans, learn about labor and delivery methods, receive nutrition guidance, understand breastfeeding practices, and plan for postpartum recovery and newborn care.

**SAFE SLEEP:** The Sleep Awareness Family Education (SAFE) program offers resources and education on safe infant sleep.

**A BABY-FRIENDLY FOCUS:** Temple Health provides lactation education informed by the latest research and promotes practices such as rooming-in and breastfeeding to enhance bonding between infants and parents.



### MAMA MODEL

A team consisting of a perinatal community health worker, nurse, and social worker collaborates to meet the complex needs of high-risk patients in the Maternal Fetal Medicine clinic. The team advocates for patients and addresses their health-related social needs to increase pre- and postnatal care attendance.



Temple's service area has Philadelphia's highest rates of late or no prenatal care, low birthweight, pre-term births, and teen births.



## CELEBRATING WOMEN'S HEALTH

### FREE COMMUNITY BABY SHOWER

New and expecting mothers and their families join us for a community baby shower in partnership with State Senator Sharif Street and Temple University. Participants interact with caregivers and service providers, enjoy nutritious food, receive health screenings, and access free resources for diapers, bassinets, books, and infant clothing. Temple Health professionals educate families on topics such as:

- What to expect during and after pregnancy
- When to see a prenatal care provider, pediatrician, or other provider
- Healthy eating, smoking cessation, safe activities, and exercise
- Healthcare coverage, financial counseling, and more!

# TRAINING TOMORROW'S HEALTHCARE LEADERS

## RESIDENT TRAINING ROOTED IN COMMUNITY

Temple's residency programs offer excellent physician training through guided clinical experience and personal mentorship. Focusing on the human side of medicine, residents are taught to treat the whole patient by considering the cultural experiences and communities they serve. Residents gain clinical experience through community service projects, equipping them to serve diverse populations and health needs. After residency, many go on to practice locally and throughout Pennsylvania.

## COMPASSION MEETS COMMUNITY IN KENSINGTON

Begin the Turn is a community-based outreach and mobile care program serving people with opioid use disorder in the Kensington neighborhood. The clinic offers streetside addiction treatment, support for social determinants of health, and low barrier medical and psychiatric care. While serving a high risk population, the model of the clinic is to offer low barrier access to care and to meet people where they are. Through this program, medical residents and students gain a crucial understanding of the community's health and social needs. This hands-on experience is essential for developing compassionate and effective medical professionals.



**784** medical residents & fellows trained last year



**46** accredited residency training programs across different medical specialties



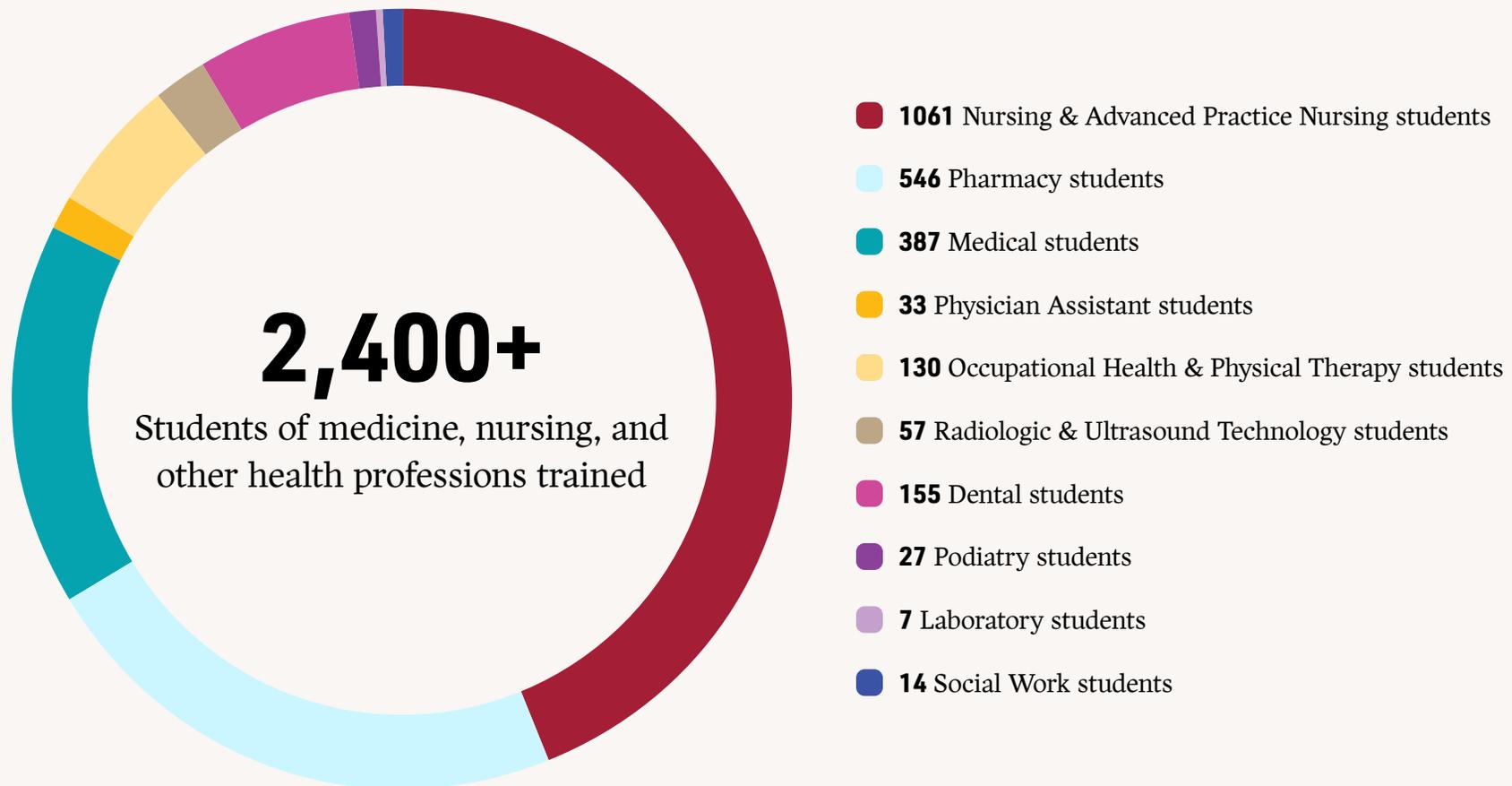
## A REGIONAL HUB FOR CLINICAL TRAINING

Temple University Hospital serves as the primary clinical training location for Temple University's Lewis Katz School of Medicine, Barnett College of Public Health, Maurice H. Kornberg School of Dentistry, School of Podiatric Medicine and School of Pharmacy. Each year, it hosts clinical rotations for students in nursing, social work, physician assistant programs, behavioral therapy and more.



**65+** academic institutions sent students to TUH for training last year

### STUDENTS TRAINED IN 2024



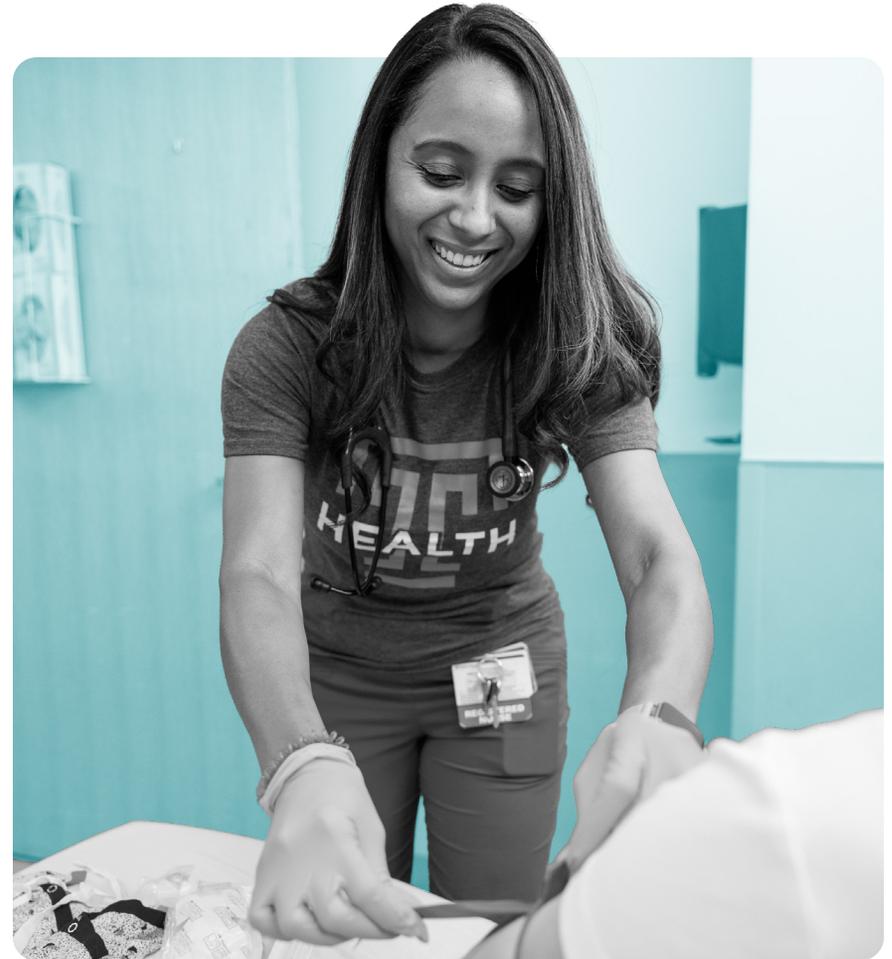
## NURSING & ALLIED HEALTH PROFESSIONS EDUCATION

In addition to Temple University students, Temple University Hospital trains students of 14 other nursing and allied health professional programs.

**NEW TO PRACTICE PROGRAM:** This 12-month nurse residency program provides newly licensed registered nurses with permanent full-time placement. Participants benefit from the support and oversight of an experienced nurse mentor, receiving structured guidance and feedback to facilitate a smooth and effective transition into their professional nursing roles.

**ALLIED HEALTHCARE PROFESSIONS EDUCATION:** Students in physical therapy, social work, occupational therapy, radiology, lab technology, and related fields receive essential patient care training and support from our professional staff.

**ADVANCED PRACTICE PROFESSIONAL TRAINING:** Students preparing for roles such as physician assistants and nurse practitioners receive instruction in conducting physical examinations, prescribing medications, diagnosing illnesses, and performing other advanced medical tasks from the medical team.



### A NURSE'S JOURNEY

Ashanna Ifill began her journey at Temple University Hospital as a cashier before advancing to the role of unit clerk and then an Emergency Department nurse. With support from the 1199C Training Fund, she earned her Bachelor of Science in Nursing and was promoted to nurse through our New to Practice Nurse Program.

*“From day one at Temple I was encouraged to grow and explore opportunities in healthcare. As an Emergency Department nurse, I provide our patients with the higher level of care they require. The New to Practice Program supports my needs so the care I provide is the best quality it can be.”*

# CANCER CARE / IMPACT

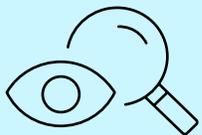
## EXCELLENCE IN CANCER CARE, DETECTION, PREVENTION, AND RESEARCH

Cancer care at Temple combines the expertise of two of the Philadelphia region's leading healthcare organizations: Fox Chase Cancer Center and Temple University Hospital. Together we deliver comprehensive cancer services—from diagnosis through survivorship—across multiple locations. Patients benefit from access to nationally recognized specialists, state-of-the-art technology, innovative treatment options, and advanced clinical trials.

**CANCER SCREENING & EDUCATION:** To promote early detection and increased survivorship, we provide free on-site and community-based cancer screenings, referring those with abnormal results for timely treatment. We work with places of worship and neighborhood organizations to educate our community on cancer risk, prevention, symptoms, screening, and care.

## NAVIGATING CARE BEYOND TREATMENT

Oncology Nurse Navigators assist hundreds of patients annually in obtaining critical resources including housing, transportation, legal services, nutrition support, and complimentary wigs, enhancing patient well-being throughout cancer treatment.



Last year, Fox Chase provided breast cancer screenings to **956** women via its mobile screening unit; **194** of those women were uninsured.



Temple University Hospital provided **3,900** free rides and **\$220,000+** in financial, transportation & in-kind support to cancer patients last year.

## NATIONALLY RANKED CANCER CARE

Fox Chase Cancer Center is ranked in the top 1% of over 4,500 hospitals on the 2025 U.S. News & World Report Best Hospitals list, recognized for outcomes, patient experience, nurse staffing, technologies, and services. It is also in the top 1% for Urology and received high marks for colon, gynecologic, lung, and prostate cancer surgeries, as well as blood cancer care.

*“These rankings signal something we know well. Fox Chase is a special place with highly skilled physicians and staff who are dedicated to the community of patients who select us for their care.”*

— Rob Uzzo, MD, MBA, FACS, President & CEO, Fox Chase Cancer Center

## EXPANDING ACCESS TO LUNG CANCER SCREENING & TREATMENT

Philadelphia’s highest rate of deaths caused by smoking can be found in Temple’s local neighborhood. The Temple Healthy Chest Initiative addresses this by offering lung cancer screening, nodule management, thoracic imaging, and smoking cessation programs for all patients.



## PIONEERING CANCER RESEARCH & EDUCATION

The Fox Chase Cancer Center is one of 57 centers to qualify as a Comprehensive Cancer Center, the highest-level designation of the National Cancer Institute. In partnership with Temple University Hospital, Fox Chase provides innovative treatment and leads in scientific discovery.

### FOUNDING MEMBERSHIP IN NEW CANCER PREVENTION

**INITIATIVE:** Fox Chase Cancer Center is a key participant in the National Cancer Institute's Cancer Prevention-Interception Targeted Agent Discovery (CAP-IT) program to establish a pipeline for the discovery of cancer-prevention agents. CAP-IT develops targeted therapies for precision cancer prevention and early intervention in high-risk groups.

**IMMERSION SCIENCE:** Supported by the Howard Hughes Medical Institute, Fox Chase established labs in 11 Philadelphia schools to boost students' science and math skills. The program focuses on community-driven research, confidence building, and preparing participants for STEM majors. Of 2,000 students, 80% go on to paid college research roles.

**TEEN RESEARCH INTERNSHIP PROGRAM:** This lab-based course enables high school students to explore interests in STEM. Students develop research questions, conduct experiments, and present findings to the scientific community and their peers.

### EXPANDING THE CLINICAL INVESTIGATION WORKFORCE:

This program with the Community College of Philadelphia trains undergraduates in clinical trial methods through coursework and hands-on experience, preparing students for careers in clinical trial offices. This initiative addresses the limited availability of clinical trial personnel, which affects the capacity to conduct studies.

## ENSURING REPRESENTATION IN CANCER RESEARCH

Fox Chase Cancer Center's Stand Up to Cancer project brings early-stage clinical trials to North Philadelphia, addressing high cancer mortality and low trial participation. The program boosts enrollment in early-phase clinical trials which evaluate new drugs and approaches for cancer treatment. Community ambassadors share their lived experience in educating and encouraging patients to join potentially life-changing trials.



# BEHAVIORAL HEALTH / SUBSTANCE USE

## MEETING BEHAVIORAL HEALTH NEEDS IN OUR COMMUNITY

Founded in 1852 to serve Philadelphia's Kensington community, Temple University Hospital's Episcopal Campus offers a welcoming approach and hope for those with mental illness and co-occurring substance use disorders. Episcopal recently expanded the Emergency Department, built a new Crisis Response Center, and opened a Substance Use Disorder Clinic to address the mental and physical health issues associated with opioid use, medetomidine withdrawal, xylazine-related wounds, and traumatic violence.

Temple's Behavioral Health experts provide free community-based training and education on crisis response, de-escalation techniques, depression, suicidal behavior, and more.



### COMMUNITY FOOD PANTRY:

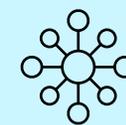
Episcopal's free food pantry, in partnership with the Share Food Program, provides fresh produce, dairy, meats, and canned goods to local families. Last year, we had 28,000 food pantry visits.

### HEALING THROUGH CREATIVE ARTS AND RECREATION:

Episcopal offers individual and group sessions in art, music, movement, and recreation therapy to support healing. Patients express themselves through songwriting, instrument playing, art creation, dance, and group game-playing, allowing them to process emotions, practice self-regulation, and develop coping skills.

### OWL FITTERS CLOTHING BOUTIQUE:

Owl Fitters provides new and gently used clothing to patients, enabling them to dress with comfort and dignity as they return to their community.



Last year, Episcopal reached **2,400** people through community health and resource fairs.

Last year, our Episcopal Campus made significant strides in mental health and opioid initiatives.

## BY THE NUMBERS

7,400

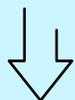
Certified Recovery Specialist encounters in hospital and community settings



800% increase in same-day warm handoffs



180% increase in outpatient SUD clinic visits



25% drop in outpatient psychiatric visit no-show rate



25% increase in initiation of Inpatient Medication for Opioid Use Disorder

## INNOVATIVE PROGRAMS

- New outpatient subspecialty psychiatric clinic for pregnant and postpartum women
- Methadone guest dosing pilot in the Emergency Department to expand treatment access
- Collaboration with Philadelphia's Police Assisted Diversion Program to ensure that detainees receive prompt evidence-based care

## INTEGRATING SUBSTANCE USE TREATMENT AT ALL CARE LEVELS

Temple Health is responding to the opioid crisis by implementing innovative treatments and engaging with our community.

### OFFICE-BASED SUBSTANCE USE DISORDER

**TREATMENT:** This outpatient clinic provides individual and group counseling, medication management, and various therapies. With a multidisciplinary team of psychiatrists, certified recovery specialists, and addiction therapists, Temple supports patients through recovery, offering flexible scheduling and seamless transitions between care levels.

### TEMPLE RECOVERY USING SCIENTIFIC TREATMENT (TRUST) CLINIC:

In the primary care setting, we integrate best practice addiction treatment to address substance use disorders. The TRUST Clinic offers accessible treatment options, peer recovery support, and comprehensive case management.

### TEMPLE HEALTH SUBSTANCE USE DISORDER

**TEAM:** Certified Recovery Specialists connect overdose patients and families with post-treatment services across emergency, inpatient, outpatient, and clinic settings. The team provides recovery support, advocacy, and guidance to ensure patients receive proper care.

## HOSPITAL TO HOUSING

### **PROJECT HOME INN OF AMAZING MERCY:**

Located on the Episcopal Campus, these 62 long-term residences serve individuals who are in recovery, enabling easy access to healthcare and community services. We partner with Project Home to remove barriers to housing for those suffering from addiction and psychiatric conditions.

### **BEACON HOUSE OPIOID RESPITE CENTER:**

We collaborate with the City of Philadelphia on a 60-bed housing program, which offers shelter and essential services to people experiencing homelessness and substance use disorder.

**HOMEBASE:** This program links patients facing homelessness and substance use disorder to stable housing. Partnering with Project Home and the City of Philadelphia, Temple Health streamlines referrals, discharge planning, and ongoing support. During the year, the program facilitated over 70 housing referrals, and 20 individuals achieved long-term housing placements.



# INVESTING IN COMMUNITY HEALTH

Temple University Hospital invests in clinical programs, advanced equipment, and expert staff to ensure that our communities have access to top medical care, technology, and quality jobs. Some recent investments include:

**TEMPLE HOSPITAL FOR WOMEN & FAMILIES:** Opened Philadelphia's only hospital dedicated to maternal and newborn health with family-centered birthing suites, innovative support programs, and a modern expansive Neonatal Intensive Care Unit.

**PSYCHIATRIC CRISIS RESPONSE CENTER:** Created a spacious, modern facility for a more peaceful and welcoming patient experience.

**EPISCOPAL CAMPUS' EMERGENCY DEPARTMENT:** Doubled in size and enhanced ability to work with the City of Philadelphia to improve the health and safety of our Kensington neighborhood.

**SUBSTANCE USE DISORDER CLINIC:** Established an outpatient program at Episcopal Campus that offers walk-in appointments, recovery support, and medication for addiction including long-acting injectable medications.

**JEANES CAMPUS EMERGENCY DEPARTMENT:** Expanded and modernized the facility to address community needs and those affected by the closure of a nearby community hospital.

**JEANES CAMPUS CARDIAC CATHETERIZATION EXPANSION:** Added a 12-room observation unit and Pulmonary Function Lab.

**FAMILY MEDICINE CLINIC:** Developed an easily accessible physician practice at the Leon H. Sullivan Community Impact Center.

**NEUROSCIENCE CENTER:** This specialty office improves access to advanced care in a vacated Rite-Aid that was becoming a blight on the local neighborhood.

**SPECIALIZED INTERMEDIATE UNIT:** Created this specialized unit, adjacent to the Intensive Care Unit, to care for patients with severe withdraw from illicit opioid use, including opioids tainted with Medetomidine.

**ONCOLOGIC SATELLITE PHARMACY:** Increased capacity to provide chemotherapy treatments at Fox Chase Cancer Center.



**TEMPLE UNIVERSITY HOSPITAL -  
MAIN CAMPUS**



**TEMPLE HEALTH -  
CHESTNUT HILL HOSPITAL**



**FOX CHASE  
CANCER CENTER**



**TEMPLE UNIVERSITY HOSPITAL -  
JEANES CAMPUS**



**TEMPLE UNIVERSITY HOSPITAL -  
EPISCOPAL CAMPUS**



**TEMPLE WOMEN &  
FAMILIES HOSPITAL**



For appointments and information, visit [templehealth.org](https://www.templehealth.org) or call **800-TEMPLE-MED**

*Temple Health refers to the health, education and research activities carried out by the affiliates of Temple University Health System (TUHS) and by the Lewis Katz School of Medicine at Temple University. TUHS neither provides nor controls the provision of health care. All health care is provided by its member organizations or independent health care providers affiliated with TUHS member organizations. Each TUHS member organization is owned and operated pursuant to its governing documents.*