

Frequently Asked Questions

By opting in to receive text messages from Temple Health, you can easily confirm or cancel appointments, refill prescriptions, follow your loved one's care, review recent bills, and more, all through your phone's text messaging application.

How can I tell if I've been enrolled in text alerts?

You will start to receive text alerts related to your care from 37682.

How can I manage my text alerts to only alert me for certain things?

Simply go to the "Communication Preferences" section of your myTempleHealth user profile and use the toggle button to turn specific features on and off.

How can I get help if I need help configuring this new feature?

If assistance is needed, please contact your care team or the Help Desk at 215-707-7008.

