



# MyTempleHealth Security is Getting *Even Stronger!*

## Two-Factor Authentication is Coming Soon!

Starting July 31st, 2024, logging in to MyTempleHealth will be even more secure with Two-Factor Authentication. This is like having a double lock on your door!

## What is Two-Factor Authentication?

It's an extra step to make sure it's really you logging in. After you enter your username and password, you'll choose how you want to receive a special code. This code can be sent to your:

- Email address
- Phone number (text message)

## How it Works:

1. Log in to MyTempleHealth like usual.
2. You'll see a screen asking you to verify your identity.
3. Choose where you want to get your code (email or text message).
4. Enter the code you receive to verify it's you.

\*You can *Choose to remember this device for next time* (mobile app) or *Skip this step next time* (web version) to skip two-factor authenticator in the future.

## Important Tips:

- Make sure your email address and phone number are up-to-date in MyTempleHealth.
- The code will only be sent to the email or phone number you choose and is valid for 20 minutes.
- You can choose to remember the device for next time (on phones).
- You can also turn off two-factor authentication if you want, but it's recommended to keep it on for extra security!

## Why is MyTempleHealth implementing Two-Factor Authentication?

1. The rest of the industry is currently using Two-Factor Authentication.
2. This is to protect your data.
3. This is not because a breach has occurred.

Thank you for helping us keep your information safe!

